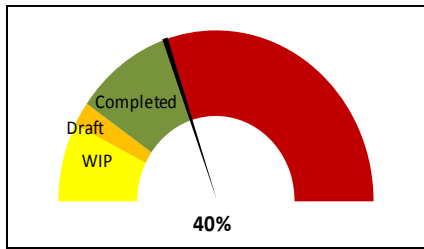


# Audit & Risk Dashboard Quarters 1 & 2 2013/14

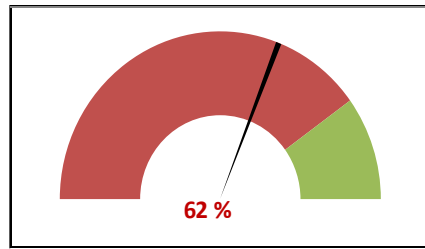
Appendix 1

## Internal Audit

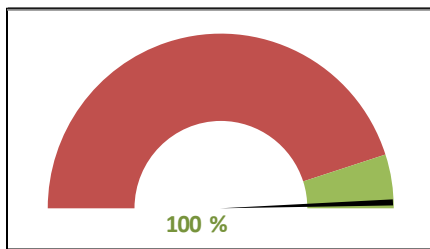
Annual Audit Plan Completed



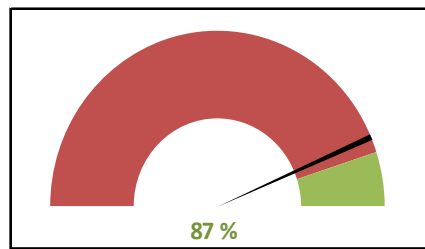
Audit Reviews Completed in Assigned Days



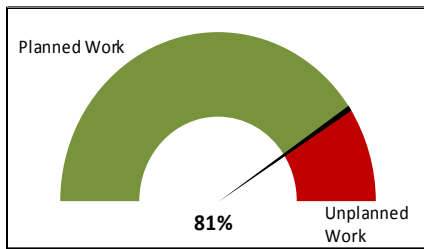
Customer Satisfaction - Good or Excellent



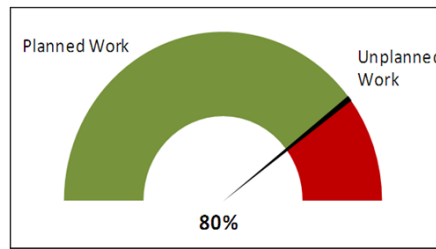
Recommendations (Critical / High) Implemented by Follow Up



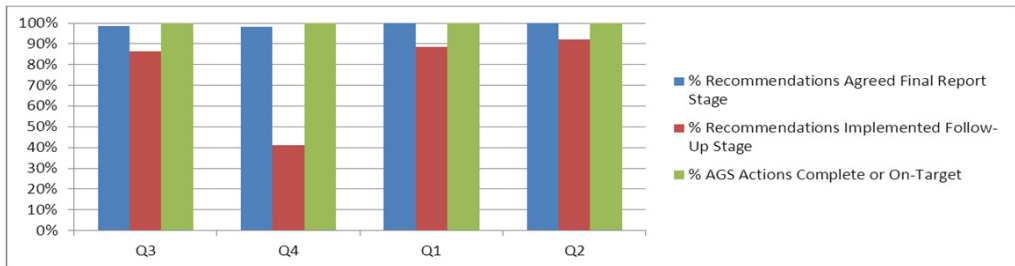
Planned V Unplanned Work 2013/14 (6 months)



Planned V Unplanned Work 2012/13



Overall Audit Recommendations



Investigations/Whistleblowing

